Introduction

Global Journal of Business Excellence will focus on the frontier areas of business excellence. The issues related to business excellence have become more relevant due to external pressures on the contemporary business with factors such as globalization and liberalization. Systematic approach and practice-oriented frameworks in this area have helped organizations to decide the road-map for growth. The Global Journal of Business Excellence intends to be a global forum for practitioners, policy makers, faculty, researchers and learners to share their practical experiences, knowledge and insights in the evolution, formulation and implementation of strategies for business excellence.

The journal will be available in electronic form for all interested in "Business Excellence"

All the papers in the journal are blind peer-reviewed.

Editorial Objectives

The objective of the Journal would be dissemination of research findings through empirical study, quantitative modeling, case study, new concepts, and state-of-the-art papers. There would be invited review papers on some of the contemporary issues of business excellence. The Journal would be addressing various frameworks, roadmaps and best practices in business excellence for creating flexible, dynamic, agile and sustainable organization.

The aim of the editorial team would be fast processing and e-publishing of contributions to the journal, which would be available through the Internet. The ultimate test of a good article would be the research content that can generate value and interest to managers, consultants, teachers and students concerned with a focus on business excellence, performance management, quality and six sigma, benchmarking, business-process-reengineering etc.

Scope of the Journal

World class companies follow the path of business excellence through following major objectives for a business to achieve.

- Be profitable and growth-oriented- providing a good return on assets emp loyed.
- Delight all of the customers all of the time
- Remain concerned for environment and society
- Focus on strategy to enable change for coping up the competitive pressures
- Develop processes, people, systems, and performance measures to deliver the first four consistently.


If any editorial questions, please contact Prof. Ravi shankar (Department of Management studies, IIT Delhi) at Prof. Ravil@dms.iitd.ac.in

Please submit rich abstract (250 words giving purpose, methodology/approach, findings, implications [research & practical] and the originality/value of the article) by email to Prof. Ravi Shankar at r.s.research@gmail.com

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